

2018: A Good Year?

by Greg Slater

This is a question that many of us ask ourselves at the end of each year as we analyze the many aspects of our personal, business, spiritual and family lives. Based on how busy CCS has been, I'm sure most of you would say the business answer is yes...it's been a good year!

At the end of each year I always select one word to work on for the following year. For 2018 my word is "listen". As I look back I know I've improved my listening skills, but I know there is still lots of room for improvement (just don't ask my wife how much room!).

This year was a significant one for me as I turned 65. Wow, it just doesn't seem possible. I've been an owner in CCS since 1976 and the last 42 years have been exciting (always a new technology), stressful (for many reasons), enjoyable (because of our customers and staff) and satisfying. Satisfying because CCS has been able to stay in business for all these years with all the technology changes and because I love those who I work with and those I work for.

This type of reflection is great to have yearly and this year it is even more significant for me. As of October 1, 2018, the ownership of *CCS Technologies* was changed to Ryan McMillen. Most of you have known Ryan for many years (he's been with CCS since 2000) and has been our Technical Operations Manager. Ryan has been a huge part of the ever-changing evolution in technology and shares in the commitment of keeping our customers operational while we implement these new technologies that help our customers continue to grow their business!

My plans are to still be working full time through the end of this year (so make sure you stop by and see me) and then stay on part-time after that doing the accounting and help with any transition items.

I would like to say "thank you" to all of you that have allowed me to serve you these past 42 years, it has been a pleasure to work with each one of you! I would also like you to know that all the staff will be staying and nothing will be changing about supporting you! So, you can... "Relax...we're on IT"

A New Chapter

by Ryan McMillen

As a new chapter unfolds for our company, I can't help but get excited for our small business and residential customers. Technology is making our jobs and lives easier and less expensive. We continue to evolve as a company to offer new products & services in a never-ending attempt to serve our customers in new and innovative ways. We have and always will concentrate on keeping you operational and providing personal and local support. None of this changes. My goal is to streamline and optimize what we do so that we can be even more proactive, friendly and attentive to your needs. I assure you that our fundamental desire to support local businesses is what drives us.

Meeting with all of you and learning how you operate in your home or business is what we love best about this job. Looking forward, not only do I take over as President of this company, but I will continue to serve as a technician and manager. I endeavor to maintain and enhance the skills that make us one of West Michigan's longest serving and most competent IT companies. I have great admiration for our previous President Greg Slater and intend on supporting each and every one of you with the same dedication he has displayed over the last 4 decades steering this ship. 2019 will represent a rededication to you, our customers, and to bringing the same level of support you have come to expect for so many years.

"Relax...we're on IT"

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CCS Technologies Store Hours

Coopersville Store

Mon-Thu 8 - 5:30 & Fri 10 - 5:30

Grand Haven Store

Mon-Thu 9 - 6 & Fri 10 - 6
Sat 10 - 3

Hudsonville Store

Mon-Thu 9 - 5 & Fri 10 - 5

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